

Welcome to Southside Dental Care!

Thank you for choosing Southside Dental Care and Dr. Walters as your dental provider. We look forward to working with you.

As per our conversation, attached is a copy of our New Patient paperwork that we need you to complete and sign. Please bring completed forms to your appointment and plan to arrive 10 minutes prior to your scheduled time. If you are unable to fill the forms out beforehand please arrive 20 minutes early.

Please read the financial and cancellation policy and be sure to sign.

If you have dental insurance your claims will be filed as a courtesy, however, **any charges not covered by your insurance are due at the time of service.**

We check your insurance *before* your appointment so it is important that we have accurate information for dental. It is your responsibility to keep us informed of any changes in dental insurance.

Name of Employer
Subscriber on card and their date of birth
Subscriber ID#
Group#
Dental telephone #
Dental Claims mailing address

****Children under age of 14 need to be accompanied by an adult****

****Dependents coming without a parent/guardian need to send payment with them to their appointments.

Thank you again and we look forward to meeting you!

SOUTHSIDE DENTAL CARE, INC. P.S.
1215 Old Fairhaven Parkway, Suite A
Bellingham, WA 98225
360-752-9000

Email: Admin@southsidedentalcare.com

PERSONAL INFORMATION

NAME: _____ DATE: _____
ADDRESS: _____ CITY: _____ ZIP: _____
HOME PHONE: _____ WORK PHONE: _____ CELL PHONE: _____
E-MAIL ADDRESS: _____ BIRTHDATE: _____
SOCIAL SECURITY: _____ OCCUPATION: _____
EMPLOYER: _____ REFERRED BY: _____
SPOUSE OR NEXT OF KIN: Name: _____ Relationship: _____
Address: _____ Phone: _____

PERSON RESPONSIBLE FOR PAYMENT (If other than yourself)

ACCOUNT NAME: _____
ADDRESS: _____ CITY: _____ STATE: _____ ZIP: _____
HOME PHONE: _____ CELL PHONE: _____
SOCIAL SECURITY: _____ BIRTHDATE: _____
EMPLOYER IF APPLICABLE: _____

PRIMARY DENTAL INSURANCE

SUBSCRIBER'S NAME: _____ RELATION: _____
EMPLOYER: _____ CONTACT: _____
ADDRESS: _____ CITY: _____ STATE: _____ ZIP: _____
INSURANCE COMPANY: _____ PHONE: _____
ADDRESS: _____ CITY: _____ STATE: _____ ZIP: _____
PLAN#: _____ GROUP#: _____ UNION# _____
SUBSCRIBER ID: _____ BIRTHDATE: _____

SECONDARY INSURANCE (if applicable)

SUBSCRIBER'S NAME: _____ RELATION: _____
EMPLOYER: _____ CONTACT: _____
ADDRESS: _____ CITY: _____ STATE: _____ ZIP: _____
INSURANCE COMPANY: _____ PHONE: _____
ADDRESS: _____ CITY: _____ STATE: _____ ZIP: _____
PLAN#: _____ GROUP#: _____ UNION# _____
SUBSCRIBER ID: _____ BIRTHDATE _____

Health History

Name of Patient (Printed) _____ Today's Date _____

Physician _____ Dr's Phone No _____ Date of last medical visit _____

Pharmacy _____ Phone # _____

Do you have, or have you had, any of the following? (Please check)

- | | | |
|--|---|--|
| <input type="checkbox"/> Hepatitis-Type A_B_C_ | <input type="checkbox"/> Kidney Trouble | <input type="checkbox"/> Artificial Joint/Prosthesis |
| <input type="checkbox"/> Heart Trouble | <input type="checkbox"/> Herpes | <input type="checkbox"/> Heart Murmur |
| <input type="checkbox"/> Stroke | <input type="checkbox"/> Anemia | <input type="checkbox"/> Surgeries_____ |
| <input type="checkbox"/> Tuberculosis | <input type="checkbox"/> Arthritis | <input type="checkbox"/> Screws or Plates |
| <input type="checkbox"/> Diabetes | <input type="checkbox"/> Tumor | <input type="checkbox"/> Artificial Heart Valve |
| <input type="checkbox"/> Pacemaker/AICD | <input type="checkbox"/> Allergies | <input type="checkbox"/> TMJ Problems |
| <input type="checkbox"/> HIV Positive | <input type="checkbox"/> Ulcer | <input type="checkbox"/> Anxiety/Panic Disorder |
| <input type="checkbox"/> Jaundice | <input type="checkbox"/> Asthma | <input type="checkbox"/> Claustrophobia |
| <input type="checkbox"/> High Blood Pressure | <input type="checkbox"/> Psychiatric Treatment | <input type="checkbox"/> Other_____ |
| <input type="checkbox"/> Rheumatic Fever | <input type="checkbox"/> Drug Addiction | |
| <input type="checkbox"/> Prolonged Bleeding | <input type="checkbox"/> Alcoholism | |
| <input type="checkbox"/> Epilepsy/Seizure | <input type="checkbox"/> X-ray/Cobalt Treatment | |
| <input type="checkbox"/> Sinus Trouble | <input type="checkbox"/> Chemotherapy | |

Has anyone ever told you to take antibiotic pre-medication prior to dental treatment? ____ Yes ____ No
If yes, please explain _____

How is your general health? Good _____ Fair _____ Poor _____

Are you pregnant? _____ Month _____

Do you use tobacco products? _____

Are you presently under the care of a physician? ____ Yes ____ No

If yes, explain _____

Please list any medications or supplements you are using _____

Are there any medications that you are allergic to or have had adverse reactions to? ____

I have completed the above health history and to the best of my knowledge have answered all questions correctly.

Signature _____ Date _____

Signature of guardian if patient is child or dependent adult
Date _____

Signature of DDS _____

DENTAL HISTORY

Patient Name _____ Date _____

What is your immediate concern? _____

Personal Dental History

When was your last dental visit? _____

Name of previous dentist _____

Are you fearful of dentistry? A lot, a little, not at all

Have you ever had a bad dental experience? _____ Yes _____ No

Have you ever had complications from past dental treatment? _____ Yes _____ No

Have you ever had trouble getting numb or a bad reaction to getting numb? _____ Yes _____ No

Did you have braces? _____ Yes _____ No

Smile Characteristics

How do you feel the condition of your teeth are? _____

Are you happy with the appearance of your teeth? _____ Yes _____ No

Are you interested in whitening your teeth? _____ Yes _____ No

Do you have any silver (mercury) dental fillings that you would like replaced with more modern tooth colored materials?
_____ Yes _____ No

Do you have any old crowns or discolored dental work that you would like replaced? _____ Yes _____ No

Bite and Jaw Joint

Does your jaw ever hurt? _____ Yes _____ No

Are your teeth starting to chip or wear down? _____ Yes _____ No

Do you think you grind or clench your teeth? _____ Yes _____ No

Do you wear a night guard? _____ Yes _____ No

Tooth Structure

How long since your last filling or crown? _____

Are you getting food stuck between any of your teeth? _____ Yes _____ No

Do any of your teeth hurt to chew on? _____ Yes _____ No

Gum and Bone

How many times a day do you brush your teeth? _____

Do you use an electric toothbrush? _____ Yes _____ No

How often do you floss? _____

Are your gums red, puffy or do they bleed? _____ Yes _____ No

Have you ever been told you have gum disease or had a deep cleaning? _____ Yes _____ No

Patient's Signature _____

Dr.'s Signature _____

FINANCIAL POLICY

DENTAL INSURANCE

Payment of estimated non-insured charges is due at the time of service. We are happy to file the necessary forms to see that you receive the full benefit of your insurance coverage. The insurance policy, however, is a contract between you and your insurance company and you are responsible to know your policy. You will be directly responsible for all charges not paid for by insurance within 60 days of your treatment.

PATIENTS WITHOUT INSURANCE

Payment is due at the time of service. We understand that every person's financial situation is different. For this reason, we have worked hard to provide a variety of payment options to help you receive the dental care needed to enjoy a healthy and confident smile with respect to your budget.

We accept:

CASH OR CHECK

DEBIT OR CREDIT CARDS – Payment is gladly accepted by VISA, MASTERCARD, DISCOVER, & AMERICAN EXPRESS.

CARE CREDIT – 6 and 12 months interest free options. Low fixed rate for extended monthly payments.

With each of our patients our goal is to help you enjoy the benefits of good oral health. With proper care, you may be able to have strong teeth and gums, a healthy and attractive smile, and keep your own natural teeth throughout your lifetime.

Patient or Guardian Signature _____ **Date** _____

ASSIGNMENT AND RELEASE: I hereby authorize my insurance benefits to be paid directly to the dentist. I AM FINANCIALLY RESPONSIBLE FOR ANY BALANCES NOT PAID BY INSURANCE WITHIN 60 DAYS. I also authorize Southside Dental Care to release any information required for payment of my claims.

Policyholder Signature _____

SOUTHSIDE DENTAL CARE, INC. P.S.

Cancellation/Missed Appointment Policy

Our goal is to provide quality dental care in a timely manner. In order to do so, we are enforcing our appointment/cancellation policy that has been in effect since 1997. This policy enables us to better utilize available appointments for all of our patients.

In order for us to keep our level of service, we ask our patients to give 2 business days notice to change or cancel appointments. Our office hours are Tuesday-Thursday 7-4 (Tuesdays June-August 7-2) and Friday's 7-2.

We would like you to understand how our schedule works. When you make an appointment, the time is reserved specifically for you. When a patient cancels without sufficient notice three things happen...

1. Your treatment is delayed, which in some cases can cause further complications.
2. The doctor and staff have to wait for the next scheduled patient to arrive before they can resume work.
3. Our provider's times are highly requested and when someone cancels short notice it is difficult to schedule a patient waiting to get in at the last minute.

We understand there are times when it is unavoidable to cancel an appointment, and your call before the appointment is appreciated. For the reasons stated above, however, **there will be a charge for appointments cancelled with less than sufficient notice.**

Failure to give adequate notice will result in a fee of \$50 for every 30 minutes of scheduled time with a minimum fee of \$50.

In the interest of conserving our patient's time, we will try to complete treatment in as few visits as possible and make every effort to stay on schedule. We feel that your time is valuable and with the exception of emergency treatment of another patient, you can expect us to be prompt.

Patient/Guardian Signature X _____ Date: _____

Acknowledgement of Receipt of Statement of Privacy Practices

I acknowledge that I have received a copy of the Statement of Privacy Practices for the offices of Southside Dental Care, Inc., PS. The Statement of Privacy Practices describes the types of uses and disclosures of my protected health information that might occur in my treatment, payment for services, or in the performance of office health care operations. The Statement of Privacy Practices also describes my rights and the responsibilities and duties of this office with respect to my protected health information. The Statement of Privacy Practices is also posted in the facility.

Southside Dental Care, Inc., PS reserves the right to change the privacy practices currently described in the Statement of Privacy Practices. If privacy practices change, I will be offered a copy of the revised Statement of Privacy Practices at the time of my first visit after the revisions become effective. I may also obtain a revised Statement of Privacy Practices by requesting that one be mailed or otherwise transmitted to me.

ADDITIONAL DISCLOSURE AUTHORIZATION		
In addition to the allowable disclosures described in the Statement of Privacy Practices, I hereby specifically authorize disclosure of my Protected Healthcare Information to the person(s) identified below. (I understand that the default answer is "NO" Without indicating "YES" in answer to the each individual question, personal protected (PHI) cannot be shared with anyone unless otherwise allowed by HIPAA rules.)		
Spouse only	YES	NO
Any Member of my immediate family: (Spouse, Children, Children's Spouses)	YES	NO
Any Member of my extended family: (Parents, Grandchildren)	YES	NO
Other:	YES	NO
Name of patient (please print):		
PATIENT SIGNATURE (REQUIRED):		
Guardian Name and phone number if applicable: (please print)		
Guardian Signature:		
Today's Date:		

OFFICE USE ONLY BELOW THIS LINE

Acknowledgement Not Obtained			
Provided Prior to Treatment?	YES	NO	Date Statement Provided:
Reason for not obtaining	Needed more time to review Statement of Privacy Practices		
	patient signature Wanted to consult another person before signing		
	Physically unable to sign		
	No reason offered		
Other:			

HIPAA

HEALTH INSURANCE PORTABILITY
&
ACCOUNTABILITY ACT

NOTICE OF PRIVACY PRACTICES OVERVIEW

Our office is dedicated to protecting the privacy rights of our patients and the confidential information entrusted to us. It is a requirement of this practice that every employee receive appropriate training and is dedicated to the principal concept that your health information will never be compromised. We may, from time to time, amend our privacy policies and practices but will always inform you of any changes that might affect our obligations and your rights.

PROTECTING YOUR HEALTHCARE INFORMATION

We use and disclose the information we collect from you only as allowed by the Health Insurance Portability and Accountability Act and the state of Washington. This includes issues relating to your treatment, payment, and our health care operations. We are dedicated to the protection of your personal health information, including records, information, and documentation concerning and/or related to substance use disorder, that will never be given or disclosed to anyone – even family members – without your consent or written authorization. You, of course, may give written authorization for us to disclose your information to anyone you choose, for any purpose.

Our offices and electronic systems are secure from unauthorized access and our employees are trained to make certain that confidentiality, integrity, and access to your records is always protected. Our privacy policy and practices apply to all former, current, and future patients, so you can be confident that your protected health information will never be improperly disclosed or released.

COLLECTING PROTECTED HEALTH INFORMATION (PHI)

We will request personal information needed only to provide our standard of quality health care, implement payment activities, conduct normal health practice operations, and comply with the law. This may include your name, address, telephone number(s), Social Security Number, employment data, medical history, health records, etc. While most of the information will be collected from you, we may obtain information from third parties if it is deemed necessary. Regardless of the source, your personal information will always be protected to the full extent of the law.

DISCLOSURE OF YOUR PROTECTED HEALTH INFORMATION

As stated above, we may disclose information as required by law. We are obligated to provide information to law enforcement and governmental officials under certain circumstances. We will not use your information for marketing or fund-raising purposes without your written consent. We may use and/or disclose your health information to communicate reminders about your appointments including voicemail messages, answering machines, and postcards unless you direct us otherwise. We are dedicated to the protection of your personal health information including records, information, and documentation concerning and/or related to substance use disorder, that will never be given or disclosed to anyone – even your family members – without your written authorization. We will never use, disclose, sell, or otherwise allow access to your personal, protected information in exchange for or receipt of financial remuneration.

Any breach in the protection of your personal health information, including unauthorized acquisition, access, use, or disclosure, will be addressed, fully investigated, and mitigated as established by the HIPAA Privacy Breach Notification Rule. You have a right to and will be provided all information relating to any breach involving your personal PHI

YOUR RIGHTS AS OUR PATIENT

You have a right to request copies of your healthcare information; to request copies in a variety of formats; and to request a list of instances in which we, or our business associates, have disclosed your protected information for uses other than stated above. All such requests must be in writing. We may charge a fee for your copies in an amount allowed by law. If you believe your rights have been violated, we urge you to notify us immediately. You can also notify the U.S. Department of Health and Human Services.

If you'd like a full and complete copy of the extended version of our Notice of Privacy Practices, please ask at the front desk.